

Selectpac

# Master Application

for groups with 3 to 35 plan members



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## GROUP APPLICANT INFORMATION

Group Applicant's Name: *(Full Legal Name)* \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_\_) \_\_\_\_\_

Contact Person: \_\_\_\_\_ Title: \_\_\_\_\_

Email Address: \_\_\_\_\_

Language:  English  French  New Group  Amendment Policy No. \_\_\_\_\_

## GROUP POLICY INFORMATION

Total number of lives to be insured: \_\_\_\_\_ Requested effective date: \_\_\_\_\_

Please list any employees excluded from coverage under this policy, including reasons for exclusion:

\_\_\_\_\_

\_\_\_\_\_

The "Contract Location" is a location in Canada where the Group Applicant has accepted the Group Policy. Any requirement for Great-West Life to charge GST / HST is based on the Contract Location. The Group Applicant address must always represent this "Contract Location".

Does this policy have Non Refund drug coverage?  Yes  No

If Yes, is the **EP3** Statement attached to the Master Application?  Yes  No

If No, what is the reason?  To follow  
 Drug coverage was Refund or ASO with previous carrier  
 Group did not have drug coverage previously

## BILLING DIVISION INFORMATION (Complete if more than one division)

Division No.: \_\_\_\_\_ Division Name: \_\_\_\_\_

Description: \_\_\_\_\_

Billing/Administration address:  Same as policy address  Other (please specify below)

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_\_) \_\_\_\_\_

Contact Person: \_\_\_\_\_ Title: \_\_\_\_\_

Email Address: \_\_\_\_\_

## SUBSIDIARY/AFFILIATED FIRM INFORMATION

Please list subsidiaries/affiliated firms to be insured under and identified in the policy.

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

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## POLICY INFORMATION

Previous Carrier (if transfer group): \_\_\_\_\_

Number of Years In-force: \_\_\_\_\_ Previous Policy Number: \_\_\_\_\_

Termination Date (of Previous Carrier): \_\_\_\_\_

### If transferring from another carrier:

- attach/arrange for a list of employees who have satisfied their deductibles for this calendar year.
- If there was LTD coverage with the prior carrier and LTD is included with this group, it is important that the client keep a copy of the LTD contract from their most recent carrier, as it may be used to assess the pre-existing limitation on any claims.

## ADMINISTRATION INFORMATION

Hours normally worked per week:  40  37.5  35  Other, please specify: \_\_\_\_\_

The minimum number of weekly hours an employee must work in order to be eligible for coverage is:

24 hours  Other (greater than 24 hours), please specify: \_\_\_\_\_

Are seasonal employees to be insured for coverage on the effective date of this plan?  Yes  No

*NOTE: Seasonal employees must work nine out of 12 months to be eligible for coverage.*

Are independent contractors to be insured for coverage on the effective date of this plan?  Yes  No

*NOTE: Certain restrictions in coverage to independent contractors will apply.*

Are blue collar employees eligible for STD and/or LTD coverage on this plan?  Yes  No

If Yes, are all of those blue collar employees covered by a Workers' Compensation or similar plan?

Yes  No

Are regular overtime and bonuses to be included as earnings?

Yes  No

Waiting Period For:

#### All Existing Employees

- no waiting period  
 months \_\_\_\_\_\*

#### All Employees Hired After Effective Date

- no waiting period  
 months \_\_\_\_\_\*

\*Waiting periods are applied to an employee's date of full time employment (see form #M5544).

**On the effective date of this plan, will any employees be age 65 or over and working and residing in the province of Quebec?**

Yes  No

*NOTE: Employees age 65 or over who live and work in Quebec are eligible for RAMQ drug coverage.*

*If these employees waive RAMQ coverage, they must be specifically identified and set up in a separate class to allow for proper drug claims adjudication.*

## ADMINISTRATION MATERIALS

The Plan Administration Guide, Contracts and Employee Booklets will be provided to the policyholder in an electronic format.

## SPECIAL HANDLING OF SPECIFIED EMPLOYEES

Are there any employees expected to be absent from work because of injury, sickness or leave of absence on the requested effective date?  Yes  No

If yes, complete the following:

Employee's Name	Date Sickness began or Injuries Occurred	Nature of Absence
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

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## MEDICAL REIMBURSEMENT PLAN APPLICATION

We apply to Great-West Life for Medical Reimbursement Plan (MRP) as described below. (Only provide address and contact information if it differs from page one of this application.)

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_\_) \_\_\_\_\_

Contact person to whom routine correspondence is directed: \_\_\_\_\_

Title: \_\_\_\_\_

### Eligibility

Employees eligible for MRP are classified as: \_\_\_\_\_

- These eligible employees are described as a separate benefit class under your group policy. All employees listed under this benefit class are entitled to the MRP.
- These eligible employees are **not** described as a separate benefit class under your group policy. All employees must be identified in writing by the plan sponsor.

Participants eligible for MRP are listed below.

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

Eligibility for MRP benefits is determined by the group policyholder.

### Benefits

Per person annual maximum:

- \$ \_\_\_\_\_ (Increments of \$100 to a maximum of \$1,000)
- \$ \_\_\_\_\_ (Increments of \$1,000 to a maximum of \$50,000)
- Healthcare covered expenses (including Visioncare Services and Supplies)
- Healthcare covered expenses (excluding Visioncare Services and Supplies)
- Dentalcare covered expenses

## Copy of the Terms and Conditions Business Pre-Authorized Debit (PAD) Agreement

**To be given to Group Policyholder**

Group Policyholder Name (Full Legal Name): \_\_\_\_\_

Group Policy Number(s): \_\_\_\_\_

Division Number(s): \_\_\_\_\_

Healthcare Spending Account       Medical Reimbursement Plan

Effective date of first withdrawal: \_\_\_\_\_

Monthly withdrawal day (choose from 1 - 28): \_\_\_\_\_

**Important note(s):** If there is a different bank account or monthly withdrawal date, a separate form is required. Please provide this PAD agreement and an unsigned blank cheque marked "VOID" to your Great-West group representative. The completed PAD agreement must be received by Great-West Life's GROUP INSURANCE PAYMENT ADMINISTRATION department at least 14 days prior to the first withdrawal day.

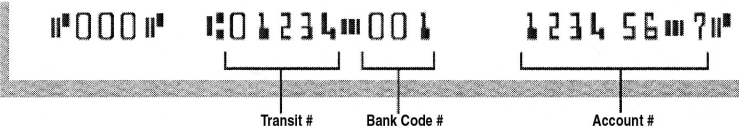
**Terms and Conditions of PAD Agreement**

<b>Authorization</b>	<p><b>Note:</b> References in this form to "this PAD agreement" include later amendments to it. Reference in this PAD agreement to "we" and "our" refers to the Group Policyholder (Payor) indicated above.</p> <p>We authorize The Great-West Life Assurance Company (Great-West) and the financial institution named above (or any other financial institution we may authorize at any time) to withdraw from our account any payments that we have agreed to make under the listed above group policy(ies), and/or as otherwise specified to be made in this PAD agreement as though we had personally signed a cheque. We understand that changes to the Group Policy(ies) including as applicable, to premium amounts or to the method or required amount of payment (including changes requested to this PAD agreement) or termination and recommencement of automatic payments under this PAD agreement may increase or decrease the amount withdrawn or to be withdrawn from our account. <b>Accordingly, we authorize such increases or decreases, waiving any pre-notification requirement with respect to them.</b></p> <p>We agree that a photocopy or electronic copy of this PAD agreement will be as valid as the original.</p>
<b>Signatures</b>	<p>We certify that all persons whose signatures are required to authorize this PAD agreement have signed below, including any required joint account holder.</p>
<b>Account changes</b>	<p>We will notify Great-West if our financial institution, branch or account number changes. To continue withdrawals without interruption, notice of any change is required 14 days before the change effective date. Great-West may, but is not obligated to, rely on verbal instructions from us to amend this authorization.</p>
<b>Confirming withdrawals</b>	<p>We agree to regularly review our account information and if we question or disagree with the amount withdrawn or any account changes, we will notify Great-West in writing within 10 days of the withdrawal or account changes; otherwise, we agree that the withdrawal or account changes will be considered to have been properly made.</p> <p>For questions related to these withdrawals we may contact Great-West.</p>
<b>Non-sufficient funds (NSF) information</b>	<p>If there is not enough money in our account to cover the total amount due ("due" as an amount owing, or as an amount otherwise specified to be withdrawn under this PAD agreement), we authorize Great-West to immediately make a second attempt to withdraw the amount due (which may be greater than the amount due at the first attempt). If the second attempt is also returned NSF (or if Great-West decides, in its sole discretion, not to make the second attempt), we understand that pre-authorized payments will be suspended, and possibly cancelled by Great-West. We understand that we are responsible for any NSF charge(s).</p>
<b>Assignment</b>	<p><b>We hereby waive any requirement of prior written notice to us by Great-West of the assignment by Great-West of this PAD agreement.</b></p>
<b>Cancellation</b>	<p>This PAD agreement may be cancelled if any withdrawal is not permitted or is reversed by the financial institution, or upon 30 days written notice given by us to Great-West or by Great-West to us.</p> <p>To obtain a sample cancellation form, or for more information on your right to cancel this PAD agreement, contact your financial institution or visit <a href="http://www.cdnpay.ca">www.cdnpay.ca</a>. To obtain more information on your PAD agreement, contact your Great-West representative.</p> <p>We agree that if pre-authorized payments are suspended, the method of payment may automatically be changed by Great-West, in its sole discretion, to whatever it then offers on a non pre-authorized debit basis. Great-West, in its sole discretion, may require a new written PAD agreement if this PAD agreement is cancelled for any reason.</p>
<b>Recourse</b>	<p>We have certain recourse rights if any debit does not comply with this PAD agreement. For example, we have the right to receive reimbursement for any debit that is not authorized or is not consistent with this PAD agreement. To obtain information on our recourse rights, we may contact our financial institution or visit <a href="http://www.cdnpay.ca">www.cdnpay.ca</a>.</p>
<b>Contact information</b>	<p>For more information about this PAD agreement, contact Great-West at <a href="mailto:selectpacPAD@gwl.ca">selectpacPAD@gwl.ca</a> or contact to us at The Great-West Life Assurance Company - Group Insurance Payment Administration, PO Box 1053 Winnipeg MB R3C 2X4, or call 1-204-946-2905.</p>

**Business Pre-authorized Debit (PAD) Agreement**  
(Available for Canadian currency only)

Group Policyholder Name (Full Legal Name): \_\_\_\_\_  
 Group Policy Number(s): \_\_\_\_\_  
 Division Number(s): \_\_\_\_\_  
 Healthcare Spending Account       Medical Reimbursement Plan  
 Effective date of first withdrawal: \_\_\_\_\_  
 Monthly withdrawal day (choose from 1 - 28): \_\_\_\_\_

Name and address of Financial Institution:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 Transit Number: \_\_\_\_\_ Bank Code: \_\_\_\_\_ Account Number: \_\_\_\_\_



**Important note(s):** If there is a different bank account or monthly withdrawal date, a separate form is required. Please provide this PAD agreement and an unsigned blank cheque marked "VOID" to your Great-West group representative. The completed PAD agreement must be received by Great-West Life's GROUP INSURANCE PAYMENT ADMINISTRATION department at least 14 days prior to the first withdrawal day.

**PAYOR (Please type or print clearly)**

Group Policyholder Name (Full Legal Name):  
 \_\_\_\_\_  
 \_\_\_\_\_

**Name(s), Title(s), Signature(s) and Phone Number(s) of Authorized Signing Officers:**  
 Name of Authorized Signing Officer: \_\_\_\_\_  
 Title: \_\_\_\_\_  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_  
 Name of Authorized Signing Officer: \_\_\_\_\_  
 Title: \_\_\_\_\_  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_

**Name, Title, Signature and Phone Number of Joint Account Holder (if applicable):**  
 Name: \_\_\_\_\_  
 Title: \_\_\_\_\_  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_

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**To apply for Group Insurance:**

We, the previously mentioned Group Applicant, apply to THE GREAT-WEST LIFE ASSURANCE COMPANY for the group coverage described in this application.

We acknowledge and agree that the attached quotation forms a part of this application.

We agree that no insurance will take effect until all of the following conditions have been met:

1. This application must be accepted and the effective date approved by Great-West Life at its Head Office;
2. A binder premium must be paid; and
3. The minimum participation requirements must be met.

WE DECLARE that all statements, representations and answers made in this application are consideration for and a basis of the contract(s) of insurance between us and Great-West Life. We declare these statements, representations and answers to be true, full and complete. We agree that no other statement, representation or information will be binding upon or affect the rights of Great-West Life. We agree to give Great-West Life, on request, full information on each employee insured or eligible for insurance, including information required for assessment of claims.

**Please complete the date and signature section below.**

**To amend your Group Insurance:**

We, the previously mentioned Group Applicant, apply to THE GREAT-WEST LIFE ASSURANCE COMPANY for amendment of our Group Policy Number \_\_\_\_\_. We request that the amendment be effective: \_\_\_\_\_.

We acknowledge and agree that the attached quotation forms a part of this application.

WE AGREE that:

1. Increases in benefits only take effect when an employee is actively at work. If a dependant is confined in hospital on the date an increase would otherwise take effect, it will not take effect until the date of discharge from hospital.
2. A policy amendment is valid and takes effect as of the effective date approved by Great-West Life only if:
  - a) It is made according to the application; and
  - b) It is signed by an executive officer of Great-West Life and by or for the actuary of Great-West Life.

WE DECLARE that all statements, representations and answers made in this application are a consideration for and a basis of the requested amendment(s). We declare these statements, representations and answers to be true, full and complete. We agree that no other statement, representation or information will be binding upon or affect the rights of Great-West Life. We agree to give Great-West Life, on request, full information on each employee insured or eligible for insurance, including information required for assessment of claims.

**Please complete the date and signature section below.**

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Dated at \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_

(Province) (Day) (Month) (Year)

Group Applicant \_\_\_\_\_

(PRINT NAME & TITLE)

Advisor's Name (please print) \_\_\_\_\_

\_\_\_\_\_  
(ADVISOR'S SIGNATURE)

\_\_\_\_\_  
(GROUP APPLICANT'S SIGNATURE)

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# GroupNet for Plan Administration Access Agreement

In consideration of The Great-West Life Assurance Company (Great-West) granting

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*Group Policyholder*

access to and use of Great-West's GroupNet™ for Plan Administration website (GroupNet)

The Group Policyholder hereby agrees as follows:

1. This Agreement applies to all group policies in effect as at the date of acceptance of this Agreement by Great-West and to any group policy issued to the Group Policyholder by Great-West while this Agreement remains in effect.
2. The Group Policyholder will provide Great-West with a list of its employees and agents which may include without limitation producers, consultants and third party administrators, if applicable who require access to GroupNet for the purposes of plan administration and whom the Group Policyholder has authorized in writing to access GroupNet (the "User"). The Group Policyholder will keep such list current and indicate for each User whether any access restrictions are to apply in respect to GroupNet's Enrollment, Billing or Experience/Claims functions. The Group Policyholder agrees that its authorization shall be deemed to have been given to Great-West to provide the Group Policyholder's broker/consultant with access to GroupNet's Experience/Claims functions as a User. The Group Policyholder further agrees to notify Great-West immediately by sending written notice to its local Great-West office in the event that a User's access to GroupNet is to be terminated or restricted.
3. The Group Policyholder and Users are granted access to GroupNet only for the purpose of administering the Group Policy and will not use information obtained through GroupNet for any other purpose. The Group Policyholder is responsible for keeping and causing the Users to keep the information obtained through GroupNet confidential and is responsible for any misuse or unauthorized disclosure by the Group Policyholder or its Users.
4. The Group Policyholder authorizes Great-West to act upon any instructions and enter any information that may be provided by Users relating to the Group Policy. Great-West reserves the right to refuse a User access to GroupNet.
5. The Group Policyholder accepts responsibility and agrees that Great-West will have no liability for any and all access to and use of GroupNet by the Users, including without limitation any unauthorized access and use after the User's access has been terminated and any access to and use of GroupNet by any other person using a User's name and/or password.
6. The Group Policyholder will indemnify and hold Great-West harmless for and from any claims, losses, costs and damages arising out of or resulting from any access or use by the Group Policyholder, Users or by any other person using the User's name and/or password.
7. The Group Policyholder agrees to be bound by the terms and conditions set out in the GroupNet Legal, Copyright and Trademark information section contained on the GroupNet website ([www.groupnet.gwl.ca](http://www.groupnet.gwl.ca)), as amended from time to time, and agrees that such terms and conditions shall apply to all use of GroupNet by Users. The Group Policyholder shall be responsible for any breach of such terms and conditions by it or any User or any other person using a User's name and/or password.
8. The Group Policyholder and Users may not assign this Agreement. Great-West reserves the right to terminate the Group Policyholder's or any User's right to access and use GroupNet at any time. This Agreement shall survive the termination of the Group Policyholder's and the User's right to access and use GroupNet and shall survive the expiry or termination of the Group Policy.
9. The Group Policyholder agrees that it will and will cause Users to comply with all applicable laws, including any laws governing the use of personal information.
10. The terms "Group Policy" and "Group Policyholder" in this Agreement may be interpreted as "group contract(s)", "Group Contract" and "Group Contractholder" respectively where this Agreement is used in connection with an Administrative Services Only (ASO) plan.
11. This Agreement may be executed by one or more of the parties by facsimile transmitted signature and the parties agree that the reproduction of the signatures by way of facsimile device will be treated as though such reproductions were executed originals.

**Accepted and Agreed to by:**

\_\_\_\_\_

*(Name of Group Policyholder)*

Per: \_\_\_\_\_

\_\_\_\_\_

*Name (printed)*

\_\_\_\_\_

*Date*

**Accepted and Agreed to by:**

The Great-West Life Assurance Company

Per: \_\_\_\_\_

\_\_\_\_\_

*Name (printed)*

\_\_\_\_\_

*Date*





For each GroupNet Client User, please complete and sign this form and forward it to your local Great-West contact. A facsimile of this authorization is as valid as the original.

**Forms will not be accepted unless authorized by the Group Policyholder and a Great-West contact.** If you need help completing these forms, please call the GroupNet Help Desk at 1-800-665-2648 or your Great-West group representative.

Please allow the GroupNet Help Desk five business days for processing.

**Please Print**

\_\_\_\_\_

Group Policyholder Name

**Delete User**

\_\_\_\_\_  Immediate

Name  Once new user is added \_\_\_\_\_ Existing GroupNet User Name/ID

**Add User**

\_\_\_\_\_

Name (include middle initial)

Title:  Mr.  Mrs.  Miss  Ms.  \_\_\_\_\_

Language Preference:  English  French Existing GroupNet User Name/ID (if any): \_\_\_\_\_

Internet Email Address: \_\_\_\_\_

Check the GroupNet Functions Required							OR Specify Enrollment Functions				
Policy Number(s)	Division(s) 'All' or specify	Experience & Claims	Billing	Medical Reimbursement Plan Billing	Healthcare Spending Account Billing	Enrollment 'All' functions	Add	Terminate	Revise	Great-West Assisted Changes	Inquire
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Change information for Existing GroupNet User**

\_\_\_\_\_ Existing GroupNet User Name/ID

Name

Internet Email Address \_\_\_\_\_

Add	Delete	Policy Number(s)	Division(s) 'All' or specify	Experience & Claims	Billing	Medical Reimbursement Plan Billing	Healthcare Spending Account Billing	Enrollment 'All' functions	OR Specify Enrollment Functions					
									Add	Terminate	Revise	Great-West Assisted Changes	Inquire	
<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**For Internal Use Only - Advisor Information** (for access to Experience and Claims only; otherwise complete the Advisor User Access Form - Enrollment and/or Billing).

\_\_\_\_\_ Existing GroupNet User Name/ID

Advisor Name

Authorized by Group Policyholder: \_\_\_\_\_ Date: \_\_\_\_\_

Authorized by local Great-West contact: \_\_\_\_\_ Date: \_\_\_\_\_

Group Office/Sales and Marketing Centre: \_\_\_\_\_

**Note to the local Great-West contact:** Submit completed forms to: **GroupNet and Client Administration, 4W.**

The GroupNet Manage Bill Payment feature is available for Clients who have completed a Pre-Authorized Debit (PAD) Agreement and submitted it to Great-West Life.

**Important:** Completion of this form will enable the person authorized below to revise the amount to be withdrawn and/or change the date of the withdrawal (to a date earlier than the originally scheduled withdrawal date).

For each GroupNet user, please complete and sign this form and forward it to your local Great-West contact. A facsimile of this authorization is as valid as the original.

**Forms will not be accepted unless authorized by the Group Policyholder and a Great-West contact.** If you need help completing these forms, please call the GroupNet Help Desk at 1-800-665-2648 or your Great-West contact.

Please allow the GroupNet Help Desk five business days for processing.

**Please Print**

_____ Group Policyholder Name
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Manage Bill Payments						
Name: _____						
Existing GroupNet User Name/ID: _____ (if any)						
Internet Email Address: _____						

Add	Delete	Policy Number(s)	Division(s) 'All' or specify	Pay Head Office Bill	Pay Medical Reimbursement Plan Bill	Pay Health Spending Account Bill
<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Authorized by Group Policyholder:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Authorized by local Great-West contact:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Group Office/Sales and Marketing Centre: \_\_\_\_\_

**Note to the local Great-West contact:** Submit completed forms to: **GroupNet and Client Administration, 4W.**